

EMPLOYER PROFILE

MIRAGE WHITSUNDAYS



About the Company

Mirage Whitsundays is a luxury waterfront resort nestled in Cannonvale, just minutes from Airlie Beach.

Offering a range of elegantly appointed apartments, villas, and penthouses, the resort provides guests with uninterrupted views of the Coral Sea and the surrounding islands.

Each accommodation is designed with spacious living areas, gourmet kitchens, and expansive terraces, some featuring private plunge pools or lap pools, ensuring a blend of comfort and sophistication



Housekeeping

Join the friendly team at Mirage Whitsundays as a Housekeeping Attendant! You'll play a key role in creating a five-star experience for our guests while learning valuable skills in attention to detail, teamwork, and time management. Our backdrop is 1800 view of the Whitsundays, with flexible hours, a supportive environment, and plenty of room to grow, it's the perfect opportunity to begin your career in the hospitality industry.

Exceptional Guest Experience: Providing luxurious, self-contained accommodations with breathtaking ocean views, private plunge pools, and modern amenities to ensure a memorable stay.

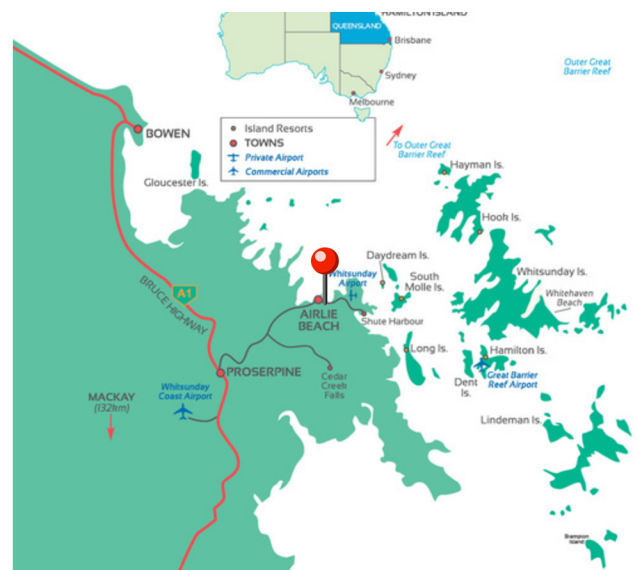
Attention to Detail: Emphasizing high standards in cleanliness, maintenance, and service, as reflected in positive guest reviews.

Commitment to Wellness and Relaxation: Offering facilities like the Satori Day Spa, lagoon and horizon pools, and a fully equipped gymnasium to promote relaxation and well-being.

Warm Hospitality: Fostering a welcoming atmosphere with friendly and helpful staff dedicated to enhancing the guest experience.

Working at Mirage Whitsundays

- Employees generally work on a casual basis, with an average of 20-25hrs per week rostered. Employees may be offered additional hours on request especially during peak seasonality - accepting these is a direct example of 'positive employee behaviour'. You must learn to balance your study with your work commitments to ensure ongoing success.
- Positions are mainly available within the housekeeping department. Roles can be physically demanding and often involve extended shifts, requirement to lift / push heavy items and working in a tropical (humid) environment.
- Whilst working at Mirage Whitsundays, Flight Centre Travel Academy can assist you with your initial accommodation at Kipara Tropical Rainforest Retreat or The Helm.
- Minimum of 6 months commitment to the position is required, with uniform (with the exception of shoes) provided.



Application Process



Complete 4 subjects, Candidate Profile, Screening Call & Interview Ready Session

01



Flight Centre Travel Academy will confirm an interview

02



1:1 or Group In Person Interview with General Manager & Department Manager. These interviews are conversational, be prepared to talk about your previous experience, your goals & what attributes you can bring as an employee to Mirage Whitsundays. The interview may include a site inspection.

03



Upon successful interview, references are done & employment offered

04

Employee Benefits

- Comprehensive Training: Opportunities for skill development and career advancement in hospitality roles.
- Flexible Scheduling: Shift-based work allowing for work-life balance.
- Positive Work Environment: A supportive and friendly team culture.

Staff Perks:

- Heavily discounted Accommodation @ Mirage Whitsundays
- Discounted Snorkelling and Whitehaven Tours
- Monthly Staff Lunch provided FREE from our containers for change program
- Career Growth: Opportunities to progress into supervisory or specialised roles

