

Work, Study + Play Whitsundays

This exclusive program offers a once in a lifetime experience
in one of Australia's premier holiday destinations.

Industry Partner

FLIGHT CENTRE
Travel Academy



**TORRENS
UNIVERSITY
AUSTRALIA**



FLIGHT CENTRE®
Travel Academy

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Welcome

This guide will provide you with all the info you need to know about this exclusive program to hit the ground running.

We have a range of start and move dates available.

To break it down, you will be working, studying and playing throughout this 13-month program. It's the perfect way to combine your studies with industry experience whilst having some fun.

This guide is divided into Work, Study and Play. Head to each section to see what's involved.

For more details, FAQs are at the back.

Program Overview

If you are successful in your job application, there are casual, part-time and full-time positions available.

Please contact us directly to discuss the available study-start dates and your move-date options.

Upcoming Move Date Options



Begin Your Studies

8 January 2024 (spots are filling fast)

11 March 2024

6 May 2024

Move to The Whitsundays!

August 2024

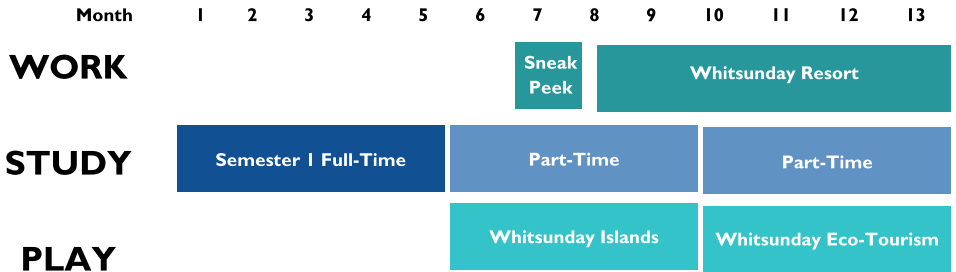
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November 2024



Program Overview

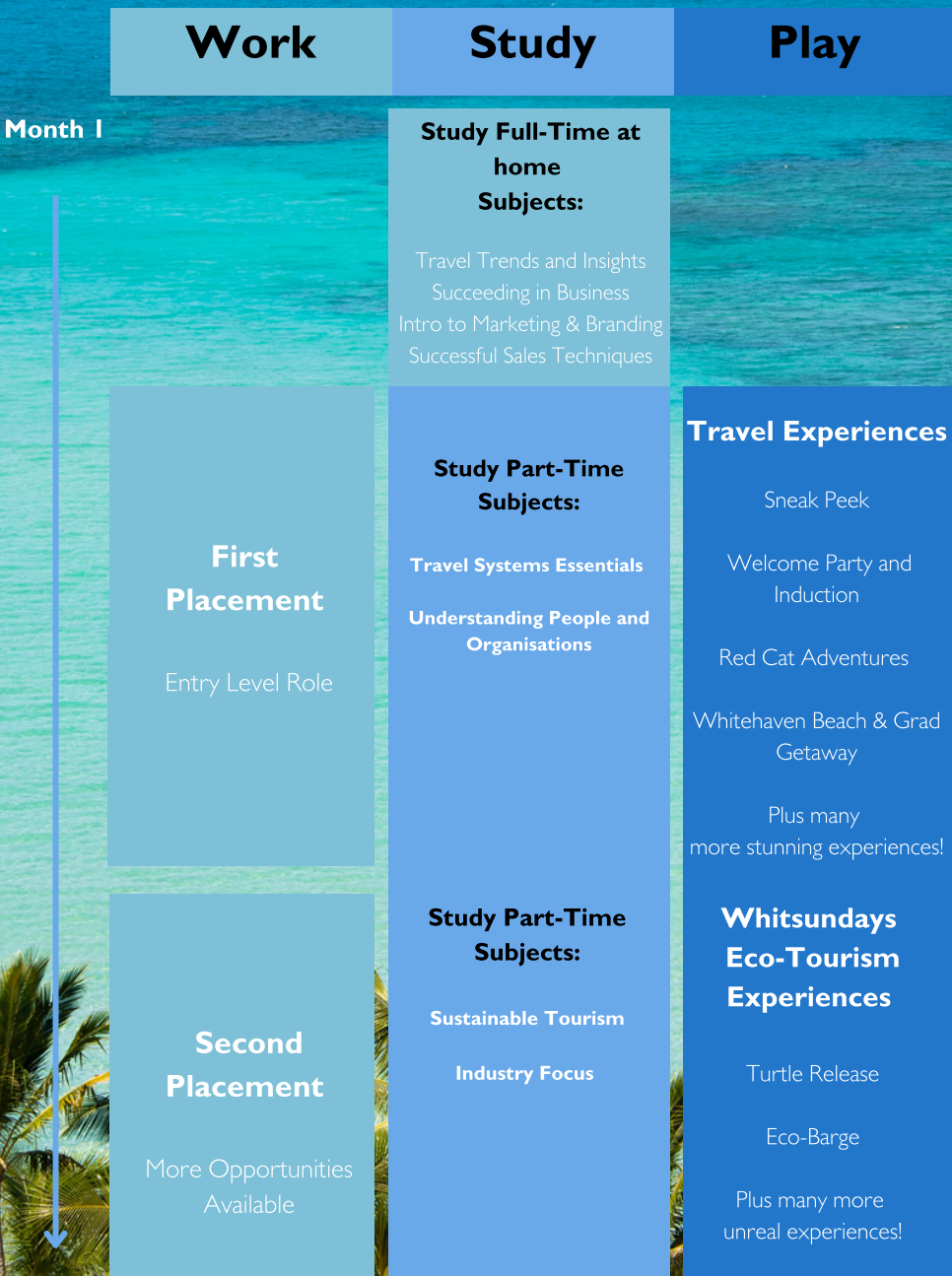
Our program is typically 13 months long. Your adventure could look like this*:



*Program timeline may vary depending on your intake



Start study now and move in mid-late 2024!



Work

This program is like no other. Find out more about the employers you could be working with throughout your adventure.

Our partners are flexible and open to working with you to create the ultimate Work, Study + Play lifestyle, so you can experience all The Whitsundays has to offer!



Job Opportunities at Coral Sea Marina Resort



Please note you will be required to undergo a job application process for all workplaces. If successful in this process, here is some key info:

In the heart of the Whitsundays on the beautiful tropical coast of Queensland, Coral Sea Marina Resort is the gateway to Airlie Beach, the Whitsunday Islands and the world-renowned Great Barrier Reef.

Working at Coral Sea Marina Resort will involve a variety of hospitality and tourism roles. This could be within food and beverage, house-keeping or front-of-house events.

Once you arrive at Coral Sea, you will be guided by the staff into a position based on your availability and interests.

You will be required to work **25 - 30 hrs/week** and you will be paid between **\$21.71 - \$27.15/hr.**

Job Opportunities at Mantra Club Croc



Please note you will be required to undergo a job application process for all workplaces. If successful in this process, here is some key info:

Mantra Club Croc is ideally located in Airlie Beach, only a five-minute journey from the hustle and bustle of the central hub. This 4-star resort is family-friendly, with 160 rooms and both restaurant and poolside dining.

Mantra Club Croc is looking for people with enthusiasm, willingness to work and Initiative.

Your employment at Mantra Club Croc will involve a variety of food and beverage, housekeeping and guest services roles.

You will be required to work **25 - 30 hrs/week** and you will be paid between **\$21.71 - \$27.15/hr.**

Job Opportunities with Cruise Whitsundays



Please note you will be required to undergo a job application process for all workplaces. If successful in this process, here is some key info:

Cruise Whitsundays is an award-winning, innovative, and experienced maritime operator, based in Airlie Beach. Experiences offered include day and overnight tours throughout the Whitsundays and the Great Barrier Reef!

Employees generally work on a casual basis, with an average of **30-40hrs per week** rostered and you will be paid between **\$21.71 - \$27.15/hr.**

Employees may be offered additional hours on request especially during peak seasonality. You must learn to balance your study with your work commitments to ensure ongoing success.

Job Opportunities at Daydream Island Resort



Please note you will be required to undergo a job application process for all workplaces. If successful in this process, here is some key info:

This magical island is one of the most beloved islands within The Whitsundays! Having received a \$140 million redevelopment in 2019, Daydream Island Resort is nothing short from exactly that: a dream.

The stylish and tranquil retreat offers modern rooms and suites, and the resort features an open-air cinema, outdoor pools and three bars and restaurants.

Your employment with Daydream Island Resort will involve a variety of food and beverage, housekeeping and guest services and you will be paid between **\$21.71 - \$27.15/hr.**

Job Opportunities at Club Wyndham

A nighttime photograph of the Club Wyndham resort. The image shows a large, multi-story building complex with many lit-up windows, situated on a hillside. In the foreground, there are several palm trees and a sandy area, possibly a beach or a courtyard. The lights from the buildings and palm trees are reflected in a body of water in the lower part of the image.

Please note you will be required to undergo a job application process for all workplaces. If successful in this process, here is some key info:

Club Wyndham Airlie Beach offers spacious and luxurious accommodation options befitting of the region, with wide balconies providing sea breezes throughout the rooms, and views of the Whitsunday passage from nearly every room on property.

Employees generally work on a part time basis, with an average of **30-40hrs per week** rostered and paid between **\$21.71 - \$27.15/hr.**

Employees may be offered additional hours on request especially during peak seasonality. You must learn to balance your study with your work commitments to ensure ongoing success.

Where will I be living?

We recommend living on Airlie Beach during your time with all of the Airlie Beach and Daydream Island* based employment.

Our program team will reach out prior to your program commencing to discuss the available options as we can help you find accommodation for your first 6 weeks through a variety of our partners. After 6 weeks, most students then find their own accommodation.

Getting around Airlie Beach

If you don't have a car, there is a variety of transport options available once you begin the program. The mode of transport that best suits you will vary depending on your accommodation location, shift times and what best suits your needs. Transport types include airport transfers, free shuttle buses, hire cars, ferries, bikes and many others. You can always walk as well and explore the mainland.

**Some jobs on Daydream Island will require you to live on the island.*



Job Opportunities on Hamilton Island



Please note you will be required to undergo a job application process for all workplaces. If successful in this process, here is some key info:

As the heart of The Whitsundays, this renowned holiday destination is the most popular holiday destination on the Great Barrier Reef and will be the experience of a lifetime.

Your employment at Hamilton Island Resort will involve a variety of food and beverage, housekeeping and guest services roles. Working at such a luxury destination will give you invaluable insight into the industry at a luxury level.

You will be required to work full-time, **38 hours/week**, while studying your Diploma part-time and you will be paid between **\$21.72-\$27.15/hr.**

Where will I be living?

Accommodation for your time at Hamilton will be provided by the resort at an affordable price - score! The staff digs at Hamilton are comfortable, with shared spaces and a great opportunity to meet new people and socialise with your peers.

Staff accommodation at the on-island Staff Village will cost between **\$100-\$150/week.**

There are also some amazing benefits through this program when living and working at Hamilton Island:

You receive **20% off restaurants** and there are staff restaurants, pools and events available. All accommodation is located within a 20 minute walk of the resort. There is also a **free** shuttle bus available to the 1200 on-island staff currently there.



HAMILTON ISLAND FACILITIES			HAMILTON ISLAND ACCOMMODATION		
1 Convention Centre	5 Cutseye Beach	10 Anchorage	16 Panorama	22 Heliconia	
2 Sportscomplex, Tennis courts, Mini golf	6 Resort Centre	11 Blue Water Views	17 Poinciana	23 Coolinda Gardens	
3 Shops, Restaurants, Bars, Takeaways & Nightclub	7 Main Pool & Spa	12 Compass Point	18 Shorelines	24 Skiathos	
4 Commercial Marina	8 Chapel	13 Frangipani Lodge	19 Sunset Waters	25 Waves	
	9 Resort	14 Hibiscus Lodge	20 The Edge	26 Yacht Club Villas	
		15 Lagoon Lodge	21 Pinnacles	27 Casuarina Cove	
				28 Villa Illalangi House	



Study

Complete the Diploma of Travel and Tourism accredited by Torrens University, whilst making industry connections and experiencing exclusive benefits.

In partnership with:

FLIGHT CENTRE
Travel Academy



TORRENS
UNIVERSITY
AUSTRALIA



Why the Diploma of Travel and Tourism?

We want to provide you with the tools to launch your career in travel and tourism. By studying the Diploma of Travel and Tourism part-time, while you gain hands-on industry experience, you'll be set up for the ultimate start once you graduate.

The Diploma of Travel and Tourism is accredited by Torrens University Australia. It's been designed to provide our students with a broad base of travel and tourism knowledge, covering a variety of industry relevant topics and skills. The Diploma is 18 months part-time (four semesters) and the equivalent of the first year of a Bachelor of Business with Torrens University Australia. As a guide, 10-15 hours per week is required to complete the requirements of the diploma. You also have the option to study Semester 1 full-time at home and then move to The Whitsundays and complete your qualification sooner!

Play



Discover the exclusive benefits you can experience throughout the program with help from our friends at Whitsundays.com

The
Whitsundays

THE HEART OF THE GREAT BARRIER REEF

Sneak Peek



Sneak Peek is an amazing opportunity that allows you to **visit the Whitsundays** and get a feel for and familiarise yourself with the area.

You'll get to meet employer partners and interview in person, plus **meet fellow students** who will be moving at the same time as you and those that are already on the Whitsundays!

The Sneak Peek is jam-packed with activities from professional development, site tours, interviews, supplier introductions, island visits, **boat parties** and more! Our amazing partners on the Whitsundays also make it affordable by giving you exclusive **student discounts** on accommodation during this time. Here's a little [**Sneak Peek!**](#)

'Every student should go to Sneak Peek before they move – it gave me such a better understanding of the Whitsundays and it was so good to meet the employers and especially other students that I moved up here with, they're like my family now!'

- Sarah, FCTA Student about Whitsundays Sneak Peek Trip

Induction & Welcome Party



The induction is a great way to meet everyone on the program and your on-ground support team. You will be trained in a resilience and strengths finder program by our partners at Shiift Leadership to set you up for success.

Then on to the welcome party to officially start to your adventure in the Whitsundays! Get to know everyone even better in a relaxed environment and get pumped for your journey ahead!



Travel Experiences

These travel, sustainability and eco-tourism experiences are exclusive to the Flight Centre Travel Academy program, in collaboration with our employer and industry partners. The cost of all benefits is inclusive in this exclusive program (excluding the Whitehaven Beach & Graduation Getaway). All travel experiences can be organised by Flight Centre Travel Academy and our employer and industry partners.



THUNDERCAT WHITSUNDAYS

Run by Red Cat Adventures, be prepared for an exhilarating experience around The Whitsundays. This is a 1-day tour around the islands, visiting the scenic White Haven beach. Morning tea and lunch are provided, as well as free bus transfers and snorkelling equipment. The awards this trip has won speaks volumes to its position as a stand-out experience in the Whitsundays.

RED CAT ADVENTURES

These guys are so great we had to mention them twice. So not only do Red Cat Adventures run the Thundercat Whitsundays tour, they have a bunch of other really awesome, award-winning adventures. To name a couple of our other favourites, there is the Tongarra ECO Sailing Experience and the Falls To Paradise (this one is great for nature and foodie lovers).



WHITEHAVEN BEACH & GRADUATION GETAWAY

Whitehaven is one of the most beautiful beaches in the world, let alone Australia. At the end of your program, as your final activity and in order to send you off the right way, there will be an organised visit to White Haven beach as well as a two-night graduation adventure trip with your peers. Talk about a proper send off. This travel benefit will require a small cost at your own expense.



Sustainability & Eco-Tourism Experiences



ECO BARGE

Eco Barge Clean Seas Inc. is an amazing not-for-profit environmental organisation based at Airlie Beach that has been bringing the community together to protect the aquatic environment of the Whitsunday region since 2009. This is an awesome experience to get involved with cleaning our oceans (and maybe even make a thong fish) and gaining an insight into the eco-tourism world.

TURTLE RELEASE

The journey to the ocean for a baby turtle is crucial to its survival in the deep. It can take around 1-4 days for a baby turtle to break through their egg and be ready to head to the sea. Be a part of the experience that is turtle releasing and witness one of the many wonders of this creature.

Plus, they're pretty cute!



REEF RESTORATION

For over three decades, coral restoration has been an important player in assisting damaged reefs, contributing to regeneration. Reef restoration involves mimicking natural processes in the sea by discovering the types of coral that can withstand harmful events (such as bleaching) and taking small cuttings from them in order to grow and reproduce the coral.



REEF RESEARCH

Restoration and research go hand-in-hand. To ensure we are protecting our reefs to the best of our availabilities, and not doing more harm than good, we need reef research.

All sustainability and eco-tourism experiences will be organised by Flight Centre Travel Academy and our employer and industry partners.

Quarterly events will be posted exclusively for the program participants, providing you with the opportunity to sign up.



What to do on your day off in Airlie!

Top tips from the locals:

Relax by the Airlie Beach Lagoon.

Hit the boardwalk with some friends.

Cedar Creek Falls, especially in the wet season! (Around March)

Hydeaway Bay for a picnic and some relaxation by the water.

Take a sunset cruise. I promise you it'll be hard to beat this one.

Take a stroll through the Airlie Beach markets on Saturday morning.

Experience the nightlife and live music of Airlie Beach.

Go for a hike! There's Honeyeater and Mount Rooper in Airlie OR Passage Peak and South East Head Trail in Hamilton Island.

Spend the day soaking up the sun at Boathaven Beach.

Take a day-trip to Bowen and visit the famous **Big Mango**.

Start your morning with coffee and breakfast at one of the local cafes.

Frequently Asked Work Questions

When do I start working? If you are enrolled in our July Full-Time intake you will start working in March. Your work start date may vary based on your intake date.

Will uniforms be provided? Yes

Where will I live? This one is a two-part answer.

Hamilton Island: You will live in staff accommodation "The Staff Village", which will be in single rooms and have shared common spaces. Rooms range from \$100-\$150 per week.

Airlie Beach: We can help you find accommodation for your first 6 weeks at around \$220/week. However, some students may be required to source their own accommodation. We have supplier partners who will offer a discounted rate for our students our you can check-out these local Facebook Buy/Sell/Swap Pages which have rooms for rent at affordable prices:

- [Airlie Beach And Whitsunday Real Estate Sales, Rental and Accommodation](#)
- [Accommodation Airlie Beach - Units and Rooms to Rent](#)
- [Whitsundays Buy/Sell/Swap Chat](#)

Will I have my own room? Accommodation at Hamilton Island will be in the staff village and room type may vary. Depending on where you stay in Airlie Beach, accommodation types will also vary.

Will I need to pay a bond for my accommodation? No, a bond is not required for Hamilton Island. You may be required to pay a bond if you are staying in Airlie accommodation.

What if I resign from the job? You will not be able to continue with this specific program but our program team will be available to help place you in another role with our employer partners across Australia. You will see receive full support to complete your studies.

What if I do not get the job? - Our program team will work with you to explore other job opportunities. You will have more than one opportunity for a job if unsuccessful in your first application.

Are there staff food vouchers? You will be provided with staff food discounts at Hamilton Island such as 20% off all restaurants and cafes, and access to the staff kitchen. At Coral Sea, there is a Coles on the mainland so you can set yourself up for the week!

Can I take time off work? Just like any job, time off is provided by our employer partners and we encourage you to make the most of it by exploring the beautiful surrounds of the Whitsundays. Please note that time off work may be quite restrictive during peak holiday periods eg. Easter, School Holidays etc.

Is there a probation period? Yes, there is a 3-month probation period.

How much will I earn? Our employer partners pay in line with HIGA (Hospitality Industry General Award), which for your employment the base rate is \$21.72 p/hr and can increase to \$27.15 p/hr, plus overtime. Your weekend pay rates will be slightly above this.

What if I don't like the job? This program is about experiencing different positions and employers within the travel and tourism industry and we encourage you to take on the position with an open-mind and positive attitude to make the most of your time in that position or with the particular organisation.

Frequently Asked Study Questions

What study support will I have? Our Facilitators and Student Programs team pride themselves with ongoing workplace and study support. We will reach out on a regular basis to ensure that you are well equipped to complete all your subjects, assessments, and activities.

What if I can't make it to online classes? We have live classes and if you're unable to attend you're able to watch back over some of

the key points. All Q&A sessions are recorded which are relating to each assessment and every module has recording or other key content for you to learn/watch at your own pace.

How much does the study cost?

The university-accredited Diploma costs \$2350/subject. There are 8 subjects in total. Eligible students can use FEE-HELP for these payments (this is like HECS). You may be eligible for course credit if you have studied previously - ask the enrolments team today.

Can I study full-time?

You can study your first semester full-time prior to commencing work. You would then move to Airlie and begin studying part-time with your employment.

What if I am already studying? If you are already studying the Diploma of Travel and Tourism with us, you can still get involved! Please reach out to discuss your options.

What if I fail? You will be given the opportunity to resit the subject if you fail.

What if I withdraw from my studies? You will not be able to continue with this specific program but our program team will be available to assist you with alternative pathways.

Frequently Asked Play Questions

How much are the Play activities? The travel and sustainability/eco-tourism activities are either discounted for our program goers or free.

Are activities optional? Yes – sneak peek, all travel and eco-tourism benefits are completely optional and up to you.

Frequently Asked General Questions

How long is the program? 13 months.

Can I bring my car? You can take your car but it needs to remain on the mainland while you're on Hamilton Island. Shute Harbour has a lockup carpark for \$80/month.

Will I need my own transport in The Whitsundays?

Your own transport is not required whilst you are in The Whitsundays. There are plenty of great transport options to get your way around.

What does my Work, Study + Play Whitsunday Orientation

look like? Your orientation for this program will involve a pre-start call with the Flight Centre Travel Academy program team which will outline how to begin and get ready for your adventure in The Whitsundays.

There will also be one on one and group orientation calls from the Flight Centre Travel Academy engagement team to set you up for success.

What do I need to bring? (Checklist) At Hamilton Island you will require pillows, sheets, towels etc. anything you think you will need to set up your life in The Whitsundays.

Airlie Beach accommodation will depend on your arrangement. More information regarding a pre-start checklist will be provided closer to your intake start-date.

How do I get to the Whitsundays? This is self-organised but there are a couple of options! You can fly to Proserpine Airport and then board the Whitsunday Transit Bus, take a taxi, or hire a car to the town. It is approximately a 25-minute drive. If flying isn't for you, grab some mates and make a road trip of it. You can also fly direct to Hamilton Island and take the ferry to Airlie Beach for the Welcome Workshop. However, we recommend that flights only be booked once your first work placement is advised.

Do I pay my own accommodation? Yes - accommodation for this program will be approx. \$220/week at Airlie and \$100-\$150/week at Hamilton Island. The idea is that your employment will cover living costs and leave you plenty left over for all the fun you can get up to. Quick tip, it would be a good idea to have some savings built up before you start your employment.

Will I have any local support if I need it? Yes, Flight Centre Travel Academy partner with Shiift, a Whitsundays-based organisation that will provide you with an exclusive resilience training and support at the start of your program in addition to 4 individual 1:1 sessions and a mentoring hotline (phone or email).

Is there any financial help? Financial incentives from the Queensland Government (where eligible) of up to \$1750

Get in Touch



**We're
here to
help**

**Reach out to our team and see
how we can help you today!**

Call: 1300 369 649

Email: travel_academy@flightcentre.com

FLIGHT CENTRE® Travel Academy

We bring you this program in collaboration with some amazing employer and industry partners.

Employer and Industry Partners

Hamilton Island
Coral Sea Marina Resort
Mantra Club Croc
Daydream Island Resort
At Hotel Group
Red Cat Adventures
Eco-Barge Clean Seas Inc.
Kipara Rainforest Retreat
Cruise Whitsundays
Whitsunday's Charter Boat Industry Association

Education and Support Partners

Torrens University Australia
Shiift Leadership

Program Partner

Tourism Whitsundays
Healthy Heart

